

# HONDA

Honda Australia Motorcycle & Power Equipment Pty. Ltd.

ABN 96 006 662 862

Level 4, 6 Gladstone Street, Moonee Ponds, Vic, 3039

Locked Bag 888, Moonee Ponds, Vic, 3039

www.honda.com.au

Question	Answer
<b>How do I know if my motorcycle is affected?</b>	Your motorcycle may be affected if it falls within a specific range of Vehicle Identification Numbers (VINs). Please check the list below to see if your motorcycle is affected.
<b>Are other year models affected?</b>	No, at this time the factory has specifically identified 269 units within 18YM to 21YM as affected.
<b>What exactly is wrong?</b>	The primary drive gear tightening bolt may suffer a fatigue failure, causing the pulse rotor to drop off. If this occurs, it could lead to the ignition signal to fail, resulting in an engine stall.
<b>Have there been any failures?</b>	Honda MPE is not currently aware of any failures within the Australian Market.
<b>Are repair kits readily available?</b>	Honda MPE is urgently trying to secure an appropriate amount of repair kits for all affected units.  A limited amount is currently due to arrive into Australia towards the end of December.  The next batch is due to arrive approximately within March.
<b>How long will the repair take?</b>	You will need to confirm the downtime with the dealer, as they will be in a better position to provide.  However, you should allow a full day / overnight for the repair to be completed.
<b>Is my oil changed when accessing the primary drive gear bolt?</b>	Yes, as good practice – Oil is drained and replaced as part of this recall.  Honda MPE will also be compensating dealers to replace the oil filter free of charge to the owner.
<b>Who can complete this repair?</b>	All Honda Motorcycle Dealers are authorised to complete this repair – However we understand that some dealers will have limited Technicians available (shortage).  If there is any concern, or if a Dealer is unable to complete. Please contact Honda MPE immediately so we can assist in finding an appropriate authorised repairer.
<b>Will I receive a letter about this recall?</b>	Yes, if your unit is affected by the recall, Honda MPE will be sending out notifications to all owners of affected units, advising them to contact their local dealer to have the recall completed.  These letters should be arriving approximately around Christmas 2024.



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